





22 June 2018

#### **Seminar on Information Technology**

# "Smarter FM: Exploration on the Technological Development and Applications in Facility and Property Management"

7 July 2018 (Saturday)

Chartered Institute of Housing Asian Pacific Branch (CIHAPB), Hong Kong Institute of Real Estate Administrators (HIREA), and Urban Research Group, Department of Public Policy, City University of Hong Kong have jointly organized a talk as follows:

Date & Time	7 July 2018 (Saturday); 10:30 am – 12:00 noon				
Venue	Lecture Theatre 15 (LT-15), Floor 4, Yeung Kin Man Academic Building, City University of Hong Kong, Tat Chee Avenue, Kowloon Tong, Kowloon.				
Content	As an applied management science discipline, Facility Management (FM), within the era of fast technological revolution, should be developed with a concentration on the scenario applications of robust technologies, which enhances the effectiveness and efficiency of decision-making process and performance management. Finally, the transition from "Smart FM" to "Smarter FM" will be realized.  Two key components of the definition of "Smarter FM" are "Intelligent Building" and "Smart Operations". "Smarter FM" aims to improve the end-users' experience and working efficiency, support the decisions made on the operations of real estate/facilities and prompt the sustainable development via utilizing scenario applications of multiple technologies, e.g. Internet, IoT, Big Data and Artificial Intelligence etc.  In this talk, the speaker will use her exploration experience in the technological applications for different scenarios in facility and property management to discuss and clarify the				
Speaker	Ms. Joie Wu Executive Director of Shenzhen Facility Management Community Tech Co., Ltd. Ms. Wu had been working at Huawei Technologies Co. Ltd. from 1998 to 2015. She is a pioneer in the administrative support and FM industry in Mainland China. In 2015, she established Shenzhen Facility Management Community Tech Co., Ltd., dedicating to the technological application and promotion in FM. She got her MBA degree from Guanghua Management School, Peking University. She also has a bachelor's degree in Electric Automation.				
Programme	10:10 am Registration 10:30 am Start of the Seminar 11:30 am Q&A Session 12:00 noon End of the Seminar				
Language	Mandarin				
Fees	CIH Member and Chartered Member Free of Charge HIREA Member Free of Charge Student of the Department of Public Policy, City University of Hong Kong Free of Charge				
Capacity	100 persons (CIH Member, CIH Chartered Member, HIREA Member and Student of City University of Hong Kong) (first-come-first-served)				
CPD	1.5 Units (Education and Training)				

For another transport of the property of the policy of the property of the pro
For enrolment, please sign up by completing and returning the Reply Slip via email <a href="mailto:apb@cih.org.hk">apb@cih.org.hk</a> on or <a href="mailto:before 30 June 2018">before 30 June 2018</a> .
For further enquiries, please contact the CIHAPB Secretariat at 2356 8680.
Chartered Institute of Housing Asian Pacific Branch

### **Reply Slip**

#### **Seminar on Information Technology**

## "Smarter FM: Exploration on the Technological Development and Applications in Facility and Property Management"

7 July 2018 (Saturday)

at LT-15, Floor 4, Yeung Kin Man Academic Building, City University of Hong Kong, Tat Chee Avenue, Kowloon Tong, Kowloon

(To be returned by 30 June 2018)

To: CIHAPB (Fax: 2356 7332) Units 2008-2010 Telford House 16 Wang Hoi Road Kowloon Bay, Kowloon Hong Kong

(Please "✓" in the	e box as appr	opriate)				
Member of Organi	zers:	Chartered Institute of Housing Asian Pacific Branch (CIHAPB)				
		Hong Kong Institute of Real Estate Administrators (HIREA)				
		Department of Public Policy, City University of Hong Kong				
	,					
Member's Details						
Name	(English)		(Chinese)			
Membership No.			Membership Type			
Mobile		E-mail				
		<del>_</del>	(for e-mail confirmation purpose)			
Signature			Date			

#### Remarks

- 1. Reservation by fax is accepted. Successful enrollment will be confirmed by email <u>after the</u> <u>enrollment deadline.</u>
- 2. Enrollment reservations are subject to the final decision of the organizers.